



## What if you were always **heard** and clearly **understood**?

### Monica Wofford, MBA, CSP



Monica Wofford, MBA, CSP has led teams and team members with varying communication skills, for more than 20 years. Her background as a corporate executive, having worked her way up from front line employee, allows her to relate to all levels of your organization in both a training and consulting capacity. Her communication skills, background, and coursework have been requested by Executives from all levels of organizations, including State Farm, The University of North Florida, The University of Phoenix, and several of Inc. 500's Fastest Growing Companies. Monica's philosophy encourages you to be you and lead you well, before you go about leading others and that means you must first communicate well with the voices in your head. Her Contagious Communication™ audio products, keynotes, and courses share this philosophy in a way that will compel you to laugh, learn, listen (to you and to others) and produce results!

#### PARTIAL CLIENT LIST



When it matters most.



**OLYMPUS**



### When Getting Your Message Across and Having it Stick is Important

With Contagious Communication™, you will find your communication flows better, feels better and actually gets your message across so that it sticks longer and is understood! No matter who you communicate with: senior leaders, colleagues, employees or friends and family, what is shared in Contagious Communication™ will give you the tools to understand yourself even better, which is a prerequisite to communicating better with others.

Contagious Communication™ helps you share your message in a language the other person understands and in a way that conveys greater clarity by addressing the following concepts:

- Why don't people understand me?
- Are those folks I work with just difficult... or are they different and that's why I am having a hard time communicating with them.
- How do I effectively manage the "voices in my head".
- How confidence affects communication and your acceptance of change.
- How to be understood more effectively by almost anyone you work with, lead, live with or sell to.

This course is an appropriate choice when messages aren't getting through and employees are no longer responding (or never did respond to "do it because I said so" OR when miscommunications in your office have begun to run rampant!

